

The Sponsors of Mass Save® offer rebates to customers who install heat pumps as the sole source of heating and cooling.

CUSTOMER INFORMATION (MUST MATCH CORRESPONDING REBATE FORM)		ALL INFORMATION IS REQUIRED	
Residential Electric/Gas Utility or Energy Efficiency Provider			
<input type="radio"/> Berkshire Gas		<input type="radio"/> Cape Light Compact	
<input type="radio"/> Eversource		<input type="radio"/> Liberty	
<input type="radio"/> National Grid		<input type="radio"/> Unitil	
Electric Account Number:		Natural Gas Account Number:	
Is this property occupied by an owner or a renter? <input type="radio"/> Owner <input type="radio"/> Renter		Assessment Site ID:*	
Account Holder Name:		Phone:	Email Address:
Installation Address:		City:	State: ZIP:

Assessment Site ID provided during Home Energy Assessment.

Eligibility

In addition to existing residential heat pump eligibility criteria:

- **Heat pumps must be new and sized to be capable of being the sole source of heating in the home.** Contractors must install equipment sized to meet 90-120% of the total heating load at the outdoor design temperature, per ACCA Manual J Design Conditions, throughout 100% of the conditioned space. Homes may maintain backup heat from either a wood or pellet stove or supplemental heat from either existing electric resistance heating or heat pumps that have not previously received rebates from the Sponsors of Mass Save
- **Project must either include the removal or disconnection of the pre-existing heating system.** If the pre-existing system will remain in place, homeowner must not use the pre-existing heating system unless there is an emergency (either heat pump maintenance down-time or if heat pump is not able to heat the home during an extreme weather event)
- **Home must be sufficiently weatherized prior to heat pump installation.** Sufficient weatherization can be demonstrated by satisfying at least one of the following requirements: (A) home was built during or after 2000, (B) Home Energy Assessment report indicates less than \$1,000 worth of weatherization recommended, or (C) weatherization recommendations made during or after 2013 have been completed. Supporting documentation only required upon request
- **Homes must be occupied full time during the winter heating season.**

CUSTOMER VERIFICATION	
Heat pumps will be used as the sole source of heating in the home.	<input type="radio"/> Yes <input type="radio"/> No
Pre-existing heating system has been removed.	<input type="radio"/> Yes <input type="radio"/> No
Pre-existing heating system has been disconnected.	<input type="radio"/> Yes <input type="radio"/> No
Pre-existing heating system remains in place but will only be used during heat pump maintenance down-time or if needed during an extreme weather event.	<input type="radio"/> Yes <input type="radio"/> No
Homeowner understands that heat pumps may be subject to post-installation inspections prior to receiving rebate payment.	<input type="radio"/> Yes <input type="radio"/> No

CUSTOMER ACCEPTANCE OF TERMS	
I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Mass Save Heating & Cooling Terms and Conditions. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.	
→ Customer Signature:	Date:

INSTALLER ACCEPTANCE OF TERMS (MUST PARTICIPATE IN THE MASS SAVE HEAT PUMP INSTALLER NETWORK)	
I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true and accurate to the best of my knowledge, and that I have read and agree to the Mass Save Heating & Cooling Terms and Conditions. I certify that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system. I understand that any false, fraudulent, or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.	
→ Installer Signature:	Date:

WE ARE MASS SAVE®:

